

Greetings and Welcome to MPA507/Information Technology in Public Administration, Fall 2009



Greetings, All!

Welcome to the **Marist College—School of Management Fall 2009, MPA507—*Information Technology in Public Administration*** course!

I am Dr. Sharon “Sherie” Yvette Boyce & will be your Instructor for this course. I am sure you realize the importance of effectively converting data into usable information with the appropriate tools and techniques for public administration, such that it is incumbent to develop conceptual knowledge for the relevant fields. The course text is Garson, G. D. (2003) *Public Information Technology: Policy and Management Issue*. Idea Group Publishing, ISBN 1-59140-060-0, and is available through the Marist Library online through [Ebrary](#) (there are limitations on printing pages).

In this course, you will acquire increased learning as to key strategies for applying conceptual models to public entities; hence you will explore the systems perspectives, including the complexities associated with public administration theory. It is essential that you have astute understanding as to the **evolution of Information Technology Management, along with the implications for Public Administration, such that you will be effective decision-makers in managing knowledge in the respective public domains**. Obviously, it is crucial to become astute in understanding the role of digital government (i.e., E-Government), as well as in the in-depth examination of current government development and management challenges in the electronic delivery of services and information to the relevant constituencies. Additionally, you will acquire knowledge as to methods for measuring Government performance, based on your capability to employ information technology as a facilitator of results-based management. Along with your increased resourcefulness, you will continue to gain insight as to effectively conducting research for enhanced understanding of information technology in public administration. All of these learning outcomes will allow you to become instrumental in providing recommendations as to the need for technology, improvements for current services and information, and empowerment of users, for agencies of public administration, which will augment your critical thinking, decision-making, and analytical competencies for your academic program and career endeavors.

Please carefully review the **Course Syllabus** for **MPA507!** Please refer to the **Faculty Office Hours**. The purpose of the Office Hours is to provide time for open interaction between your facilitator and yourselves. I am available to assist you with problems you may have and to answer questions that will make you feel comfortable with the class. Please inform me as to how I may help you enhance your experience with this exciting and important course. Please note that you may leave a Voicemail with your telephone number for a callback, and I will respond to you as soon as possible.

Please try and stay on track with the syllabus so that you are completing assignments as indicated. It can become difficult to catch up if you fall too far behind with assignments; it is therefore important to follow due dates as outlined within the syllabus in order to avoid frustrating last minute problems—this includes the [iLearn Discussion Forum](#) participation. It is imperative that you appropriately follow the student responsibilities regarding the **Marist College Policy on Academic Integrity**; you must **CITE** any references utilized in your writing. Please work to evaluate your assignments prior to submission, to ensure compliance with **Academic Integrity**. Please remember to write Grammatically-complete Units that contain a subject(s) and an agreeable verb. Please remember to carefully **Proofread** your all of your academic work.

Please inform me of any issues that may prevent your keeping up with assignments. I will provide you with key **feedback** that will assist you with any necessary improvements, and I will continually comment and/or respond to underlying questions. Please remember, I am here to help you and I want you to succeed. Please let us maintain communication throughout the course

any areas wherein there are difficulties. Please remember to completely **READ** and **UNDERSTAND** the **Goals** of the Course and please remember to read **ALL Announcements** within the Course Site of [iLearn!](#)

I extend “Best wishes” in this course as well as other coursework you have or will have, and again, “WELCOME, WELCOME, WELCOME!”

Regards,
Dr. Boyce

Sharon “Sherie” Yvette Boyce, Ph.D.

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