

What we do ...

24-hour telephone hotline
Crisis intervention
Emotional support
Advocacy
Information and referrals

Advocacy

24-hour assistance to victims of violence, including safety planning and accompaniment to medical (including sexual assault exams), court, housing, legal, and social services, as well as assistance with filing compensation claims with the NYS Office of Victim Services.

Counseling

Educational and therapeutic counseling to victims and secondary victims of violence and crime. Services are provided in individual sessions and/or support groups.

Children Services

Individual therapy, therapeutic play, and direct services for children and adolescents who are victims or secondary victims of violence and crime.

Community Outreach/Volunteer and Student Intern Program

Opportunities for education of community members, volunteers, and field placement for students. Volunteers must be certified through an approved NYS Department of Health 40-hour training program for certification as Rape Crisis Counselors.

Contact us

24-hour hotlines

Rape crisis & crime victims

8 4 5 . 4 5 2 . 7 2 7 2

Domestic violence

8 4 5 . 4 8 5 . 5 5 5 0

Center for Victim Safety and Support

29 North Hamilton Street
Poughkeepsie, NY 12601

Non-emergency scheduling

845.452.1110, ext. 3083

TTY: 845.790.5919

Fax: 845.452.7298

www.familyservicesny.org



Family Services

Providing Hope. Improving Lives. Strengthening Community.

This program partially funded by:

The County of Dutchess

New York State Office of Victim Services

New York State Department of Health

New York State Department of Criminal Justice Services

New York State Office of Children and Family Services



Family Services

Providing Hope. Improving Lives. Strengthening Community.

Center *for* Victim Safety *and* Support

Previously the Crime Victims Assistance & Domestic Violence Services Program
Specializing in domestic violence, sexual assault, and crime victim services

24-hour hotlines

Rape crisis & crime victims

8 4 5 . 4 5 2 . 7 2 7 2

Domestic violence

8 4 5 . 4 8 5 . 5 5 5 0



All services are

- FREE
- Accessible
- Confidential

Help Is Available You are not alone...

Emotional, psychological, and/or financial abuse

Isolation

Stalking

Physical violence

Threatening and/or controlling behavior

Domestic violence or dating violence

Rape (including: marital, acquaintance, date)

Incest

Sexual abuse and molestation

Harassment

Other crimes including but not limited to stalking, homicide, robbery, elder abuse, and human trafficking

We are here to listen 24 hours a day

The Family Services' Center for Victim Safety and Support assists individuals and families through a variety of direct services and collaborative community responses for victims and secondary victims of:

- Domestic/Dating Violence
- Sexual Assault/Abuse
- Other crimes including but not limited to stalking, homicide, robbery, elder abuse, and human trafficking

"I do not know what would have happened in my situation without the support and advocacy of the staff. The therapy was a life changer and settled most of my fears, flashbacks and nightmares after the assault. Life has drastically improved thanks to the services I received."

-Survivor of Sexual Assault

"The support and understanding I received was so beneficial that words can't describe. The people I worked with were great! Having support at court really reduces the anxiety and helps one think clearly."

-Survivor of Domestic Violence

As a victim you have the right to be...

INFORMED by law enforcement officers about local services.

SUPPORTED by an advocate throughout the criminal justice process.

PROTECTED from threats or intimidation from the suspect or the suspect's family.

NOTIFIED by the District Attorney about certain steps in your case.

For more information about your rights you can also contact the
New York State Office of Victim Services
at 800.247.8035
or visit the web at www.ovs.ny.gov



All our services are:

FREE
ACCESSIBLE
CONFIDENTIAL

The Center for Victim Safety and Support serves people of all racial/cultural backgrounds, religions, sexual orientations (lesbian, gay, bisexual, heterosexual), gender identities (men, women, transgender people), abilities, citizenship status and ages.

Services are also available in Spanish.