

### **Steps to Take if You Think You've Been Scammed:**

1. **Verify the Scam:** Gather all information about the suspicious activity and compare it with known scam tactics.
2. **Contact Financial Institutions:** Immediately inform banks or credit card companies about potential fraud to protect your accounts.
3. **Change Online Passwords:** Update passwords for online accounts, especially if they may have been compromised.
4. **Place a Fraud Alert:** Contact one of the three major credit bureaus (Equifax, Experian, or TransUnion) to place a fraud alert on your credit reports.

### **Reporting Scams:**

1. **Local Authorities:** Report the incident to local police for legal documentation.
2. **Federal Trade Commission (FTC):** File a complaint with the FTC online or by phone.
3. **Internet Crime Complaint Center (IC3):** If it's an internet-based scam, file a report with IC3.
4. **State Consumer Protection Office:** Contact state authorities that handle consumer complaints.

### **Protecting Your Information:**

1. **Use Strong Passwords:** Create complex passwords that include numbers, symbols, and both uppercase and lowercase letters.
2. **Regular Monitoring:** Keep an eye on bank statements and credit reports regularly for any unauthorized transactions or changes.
3. **Secure Networks:** Avoid conducting sensitive transactions over public Wi-Fi; use secure and private networks instead.
4. **Two-Factor Authentication (2FA):** Enable 2FA on all possible accounts for an added layer of security.

## **I. Steps to Take if You Think You've Been Scammed**

1. **Stop All Communication:**
  - Immediately cease all contact with the scammer.

- Do not respond to emails, texts, or calls from the scammer.
- 2. **Document Everything:**
  - Record all details related to the scam, including dates, times, and the scammer's contact information.
  - Save any emails, messages, or other correspondence as evidence.
- 3. **Contact Your Bank or Financial Institution:**
  - Notify your bank if you provided any financial information (e.g., bank account, credit card details).
  - Request to stop any payments or transfers.
  - Consider freezing your accounts or placing a fraud alert.
- 4. **Change Your Passwords:**
  - Immediately update passwords for any accounts that may have been compromised.
  - Use strong, unique passwords for each account and consider enabling two-factor authentication (2FA).
- 5. **Check Your Credit Report:**
  - Review your credit report for any suspicious activity or unauthorized accounts.
  - Contact the credit bureaus to place a fraud alert or freeze on your credit.

## II. Reporting Scams

1. **Federal Trade Commission (FTC):**
  - **Website:** [reportfraud.ftc.gov](https://reportfraud.ftc.gov)
  - Report scams, fraud, and bad business practices to the FTC.
2. **Internet Crime Complaint Center (IC3):**
  - **Website:** [ic3.gov](https://ic3.gov)
  - Report online crimes and cyber frauds.
3. **National Elder Fraud Hotline:**
  - Designed specifically for reporting elder fraud.
  - Contact for assistance and guidance on next steps.
4. **Local Authorities:**
  - Report the scam to your local police, especially if the scam involves theft or physical threats.
5. **Other Agencies:**
  - **Consumer Financial Protection Bureau (CFPB):** [consumerfinance.gov](https://consumerfinance.gov) for financial fraud.
  - **State Attorney General's Office:** For scams that violate state laws.