

## **Marist University Code of Conduct**

Marist University is committed to the highest standards of professional conduct. We are dedicated to providing outstanding service to our students and families. We recognize that borrowing for university is a significant investment. The staff is expected to always maintain exemplary standards of professional conduct in all aspects of carrying out responsibilities as financial aid professionals

Marist University will process a loan through any lender a student or family chooses. Marist University does offer a suggested lender list for students and parents. However, we do not recommend or assign lenders to any students or families. To help students and families evaluate their lender options, Marist utilizes ELM Select, a website that provides comparative information on Marist's suggested lenders and the ability to search for other lenders and their loan products. The criteria used in selecting the suggested lenders may be found on our website @ <https://www.elmselect.com/oll/SchoolLenderList/?schoolId=8414> Students and their families have the right and ability to select the lender of their choice regardless of our suggested lender list.

Student Financial Services staff does not solicit or accept gifts from any lender in exchange for any advantage sought by a lender. The staff is prohibited from accepting anything more than nominal value from a lending institution. We do not participate in any opportunity loan or revenue sharing program that restricts access to students and families.

Student Financial Services staff that may serve on an advisory board relating to educational loans established by a lender or group of lenders are prohibited from accepting anything of value from the lender or group for such service.

Lenders or other outside agencies are prohibited from providing services exclusively to the Student Financial Services Office, unless it is for the purpose of staff training or conducting Stafford Loan Exit Counseling Sessions, which are presented in conjunction with the Student Financial Services staff. They are also prohibited from identifying themselves to students of the University and their parents as employees, representatives or agents of the Student Financial Services Office.

Please contact The Office of Student Financial Services at 1-800-436-5483 if you have any questions or concerns.